

# Marxon

## 10-Year Limited Warranty Policy

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#### Effective Date:

3/1/2025

#### 1. WARRANTY OVERVIEW

Marxon warrants that each Marxon-branded battery (the "Battery"), sold by Marxon or its authorized dealers, is free from defects in materials and workmanship for a period of ten (10) years from the original purchase date ("Warranty Period"), as verified by the sales receipt.

#### 2. ELIGIBILITY & REGISTRATION

This warranty applies only to the original purchaser and is non-transferable.

To receive full coverage under this warranty, the Battery must be registered within 60 days of purchase.

If not registered within 60 days, the Battery will be covered for one (1) year only from the date of purchase.

#### 3. COVERAGE TERMS

If the Battery is registered and found to be defective during the Warranty Period:

- Years 0-5: Battery will be repaired or replaced free of charge (at Marxon's discretion).
- Years 6-7: A replacement Battery may be purchased at 50% of MSRP.
- Years 8-10: A replacement Battery may be purchased at 75% of MSRP.

Replacements may include a Certified Refurbished Battery. The original purchase date remains in effect.

#### 4. SHIPPING & HANDLING

- Marxon will provide packaging and coordinate return shipping to our facility.
- Customer must prepay \$300 to cover shipping and handling.
- Marxon covers return shipping within the U.S.
- International customers pay costs beyond \$300.

#### 5. WARRANTY EXCLUSIONS

This warranty does not apply to Batteries affected by:

- Improper installation, loose connections, or unapproved configurations
- Extreme temperatures, fire, or water exposure
- Physical damage, excessive discharge, or tampering
- Use with unapproved products or systems
- Commercial overuse or neglect to recharge for over 12 months

#### 6. WARRANTY CLAIM PROCESS

To submit a claim:

1. Contact place of purchase or visit our website
2. Request and obtain a Return Merchandise Authorization (RMA)
3. Ship the Battery with RMA clearly labeled to our designated warranty service center

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### 7. NON-WARRANTY REPAIRS

Marxon may offer repairs for out-of-warranty Batteries for a fee. An estimate will be provided before service.

### 8. LIMITATION OF LIABILITY

Marxon's liability is limited to repair or replacement. We are not liable for incidental or consequential damages, lost profits, shipping, installation, or personal injury. All implied warranties are limited to the Warranty Period.

### 9. LEGAL RIGHTS

This warranty grants specific legal rights which may vary by jurisdiction. It is governed by the laws of the State of Florida, and constitutes the full agreement between Marxon and the original purchaser.

